

FOUNDATIONS

MISSION

To promote a safer Idaho by:

- Reducing inmate idleness
- Providing diversified work opportunities focused on vocational education and rehabilitation
- Providing limited financial support for incarcerated inmates employed by Correctional Industries.

VISION

Correctional Industries will provide life-skills and marketable work opportunities that allow offenders a successful reentry into society.

VALUES

* Respect * Positive Attitude * Integrity

Key Goals

Expand marketable work opportunities while sustaining self-funded status

Reduce prison/inmate idleness

Provide Life Skills

Provide opportunities to be a productive member of society

OPERATING PROCESSES | **SUPPORTING PROCESSES**

PROCESS OWNERS

Scott Walden Bill Daron/David Meek	Scott Walden TBH	Scott Walden TBH	Scott Walden Mark Mather	Scott Walden Clayton Clark	Andrea Sprengel TBH	Scott Walden Greg Vize	Andrea Sprengel	Randy Kennedy Sales Staff	Ejvend Neilson	Andrea Sprengel David Ronhovdee
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CORE PROCESSES

Carpentry Shop	Print Shops	License Plates	Metal Shop	Upholstery Shop	PIE/AG	Transportation	Accounting	Marketing/Sales	Information Technology	Procurement
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SUB PROCESSES

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| <ol style="list-style-type: none"> Develop routers Manage inventories Develop drafting drawings Build furniture and cabinets to drafting and customer specifications Produce products to a high standard of quality. Eliminate rework Eliminate warranty costs Manage costs and performance to P & L | <ol style="list-style-type: none"> Develop routers Manage inventories Develop drafting drawings Produce products to customer specifications Eliminate rework Eliminate warranty costs Eliminate rework Manage costs and performance to P & L | <ol style="list-style-type: none"> Develop routers Manage inventories Produce products to customer specifications Eliminate rework Eliminate warranty costs Manage costs and performance to P & L | <ol style="list-style-type: none"> Develop routers Manage inventories Develop drafting drawings Build projects to drafting and customer specifications Produce products to a high standard of quality. Eliminate rework Eliminate warranty costs Manage costs and performance to P & L | <ol style="list-style-type: none"> Develop routers Manage inventories Develop drafting drawings Build furniture and panel systems to drafting and customer specifications Produce products to a high standard of quality. Eliminate rework Eliminate warranty costs Manage costs and performance to P & L | <ol style="list-style-type: none"> Provide inmate labor to agricultural business throughout Idaho | <ol style="list-style-type: none"> Provide labor services Deliver CI products Train inmate CDL drivers Provide and manage accurate inventory & FGI storage Eliminate rework Eliminate warranty costs Manage costs and performance to P & L | <ol style="list-style-type: none"> Process accounting data in ERP system Record transactions Produce Financial Statements Manage accounting system Pricing level changes W/Marketing Accounts payables/receivables Inventory and Cost of Goods Sold Inmate payroll Analyzing financial statements Manufacturing accounting Cost accounting & router variables P&L Accounting for shops & depts Manage Master & DFM budget | <ol style="list-style-type: none"> Manage customer sales Manage web-site Generate Revenue Develop Market Segments Pricing Market Research Merchandising Product Line Decisions Develop customer quotes | <ol style="list-style-type: none"> Managed services Maintain current technologies Support ERP system Support Outlook Manage ICI IT infrastructure | <ol style="list-style-type: none"> Production Material Procurement JIT methodologies Monitor inventory turns Inventory lead times Manage excess inventory |
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OUTCOME MEASURES

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| <ol style="list-style-type: none"> Net Profit Program enrollees DOL Apprenticeship enrollments and completions Reduce ICI Recidivism Rate Rework metrics | <ol style="list-style-type: none"> Net Profit Program enrollees DOL Apprenticeship enrollments and completions Reduce ICI Recidivism Rate Rework metrics | <ol style="list-style-type: none"> Net Profit Program enrollees DOL Apprenticeship enrollments and completions Reduce ICI Recidivism Rate Rework metrics | <ol style="list-style-type: none"> Net Profit Program enrollees DOL Apprenticeship enrollments and completions Reduce ICI Recidivism Rate Rework metrics | <ol style="list-style-type: none"> Net Profit Program enrollees DOL Apprenticeship enrollments and completions Reduce ICI Recidivism Rate Rework metrics | <ol style="list-style-type: none"> Net Profit Program enrollees Reduce ICI Recidivism Rate | <ol style="list-style-type: none"> Net Profit Program enrollees DOL Apprenticeship enrollments and completions Reduce ICI Recidivism Rate | <ol style="list-style-type: none"> Net Profit Financial Statements Absorption Accounting Master & DFM Budget Cost of Goods Sold Pricing & Overhead Rates Financial Benchmarking | <ol style="list-style-type: none"> Net Profit Sales Revenue New market segments Customer Satisfaction | <ol style="list-style-type: none"> 99.999% uptime all systems IT Project Completions | <ol style="list-style-type: none"> Inventory turns Excess Inventory |
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MEASURE OWNERS

Scott Walden	Andrea Sprengel	Scott Walden	Andrea Sprengel	Randy Kennedy	Ejvend Neilson	David Ronhovdee				
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KEY PERFORMANCE INDICATORS KPI

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| <ol style="list-style-type: none"> Inmate hours worked Program enrollees DOL Apprenticeship enrollments & completions Recidivism Rate | <ol style="list-style-type: none"> Inmate hours worked Program enrollees DOL Apprenticeship enrollments & completions Recidivism Rate | <ol style="list-style-type: none"> Inmate hours worked Program enrollees DOL Apprenticeship enrollments & completions Recidivism Rate | <ol style="list-style-type: none"> Inmate hours worked Program enrollees DOL Apprenticeship enrollments & completions Recidivism Rate | <ol style="list-style-type: none"> Inmate hours worked Program enrollees DOL Apprenticeship enrollments & completions Recidivism Rate | <ol style="list-style-type: none"> Inmate hours worked Program enrollees Recidivism Rate | <ol style="list-style-type: none"> Inmate hours worked Program enrollees DOL Apprenticeship enrollments & completions Recidivism Rate | <ol style="list-style-type: none"> Net Profit Monthly Financials YTD Financial Metrics Year over Year Analysis Master & DFM Budget | <ol style="list-style-type: none"> Net Profit Revenue forecast to actual Sales forecast to actual New business segments New customers Customer Satisfaction metrics | <ol style="list-style-type: none"> 99.999% systems up-time IT project completions | <ol style="list-style-type: none"> Inventory turns Excess inventory |
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